

DCHA
District of Columbia Hospital Association

2026 Health Care & Innovation Summit

October 21, 2026 | 8 am – 4 pm
American University Washington College of Law
4300 Nebraska Ave NW, Washington, DC 20016

AGENDA

Thank you

to our conference
sponsors & exhibitors

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COMMUNITY
CONNECTIONS



Wi-Fi Access

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We value your opinion

As always, we welcome your assessment of the program content and format. We greatly appreciate the time you take to provide feedback and your support of DCHA. The evaluation can be found at

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Learn more about DCHA

Please stop by the Summit Registration desk.

To claim CE units, sign-in at the Registration Desk and step-by-step instructions will be shared via email after the event.

Continuing Education Credit Information Accreditation Statement

JOINTLY ACCREDITED PROVIDER™
INTERPROFESSIONAL CONTINUING EDUCATION

IIn support of improving patient care, this activity has been planned and implemented by AXIS Medical Education and DCHA. AXIS Medical Education is jointly accredited by the Accreditation Council for Continuing Medical Education (ACCME), the Accreditation Council for Pharmacy Education (ACPE), and the American Nurses Credentialing Center (ANCC), to provide continuing education for the health care team.

IPCE CREDIT™

This activity was planned by and for the health care team, and learners will receive 6.25 Interprofessional Continuing Education (IPCE) credit for learning and change.

Credit Designation for Physicians

AXIS Medical Education designates this live activity for a maximum of 6.25 AMA PRA Category 1 Credit(s)™. Physicians should claim only the credit commensurate with the extent of their participation in the activity.

Credit Designation for Nursing

AXIS Medical Education designates this continuing nursing education activity for 6.25 contact hours. Learners are advised that accredited status does not imply endorsement by the provider or ANCC of any commercial products displayed in conjunction with an activity.

Quality Professionals

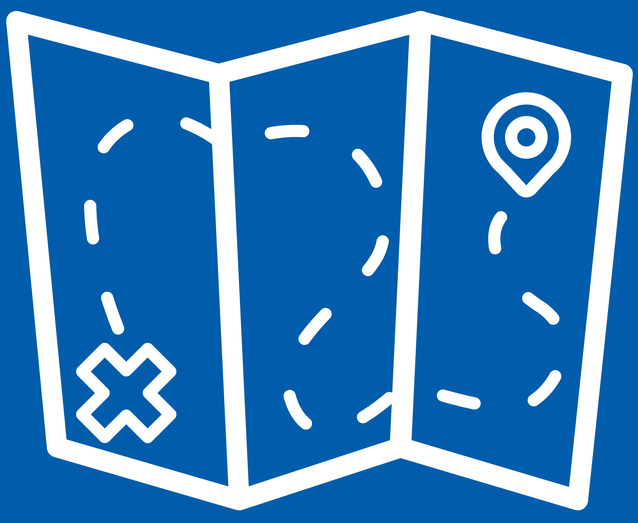
This activity is approved by NAHQ® for 5.25 CPHQ CE credits.

ASWB ACE approved continuing education

Social Workers

As a Jointly Accredited Organization, AXIS Medical Education is approved to offer social work continuing education by the Association of Social Work Boards (ASWB) Approved Continuing Education (ACE) program. Organizations, not individual courses, are approved under this program. State and provincial regulatory boards have the final authority to determine whether an individual course may be accepted for continuing education credit. AXIS Medical Education maintains responsibility for this course. Social workers completing this course receive 5.5 continuing education credits.





Program Content

8:30 – 8:45 am | Grossman Hall

Welcome & Setting the Stage

Jacqueline D. Bowens, President & CEO
District of Columbia Hospital Association

8:45 – 10:10 am | Grossman Hall

Keynote

Compassion as Strategy: Strengthening the Health Care Workforce, Culture & Patient Care

Richard Bottner, DHA, PA-C, CPHQ, FACHE

This session will summarize the evidence linking compassion to health care outcomes and explore why compassion matters for health care leaders. He will examine the role of compassion in health care and close the session with at least two practical, evidence-informed strategies for compassionate leadership.

Richard Bottner, DHA, PA-C, CPHQ, FACHE, is chief clinical officer at the Schwartz Center for Compassionate

Healthcare, an international nonprofit dedicated to advancing compassion for patients, families, and care teams. He leads the Schwartz Center's program strategy, implementation, thought leadership, and collaborations with health care organizations and leaders around the world. As a physician associate, Dr. Bottner's career has spanned clinical care, quality and patient safety, workforce well-being, association leadership, and health systems improvement. Before joining the Schwartz Center, he served as vice president of clinical excellence at the Colorado Hospital Association, where he led statewide initiatives to improve health care quality, strengthen clinical leadership, and address complex workforce and population health challenges. Previously, Dr. Bottner was an assistant professor of internal medicine at Dell Medical School at The University of Texas at Austin, where he developed an innovative hospital-based program to expand access to treatment for patients with opioid use disorder. The model was subsequently adopted by health systems across the U.S., helping to expand access to evidence-based addiction treatment for hospitalized patients.

10:15 – 11:15 am | Grossman Hall

Equity-Driven Community Health Needs Assessments: Understanding Health Status, Unpacking Key Drivers & Co-Creating Shared Priorities with Community

Anneta Arno, PhD, MPH

Emily Putzer, MPH

This session will examine population health status, trends, and gaps. Speakers will discuss how to align assessments and plans with citywide strategic priorities while strengthening meaningful engagement with community members and partners.

C. Anneta Arno, PhD, MPH is the chief health equity officer, DC Health. Dr. Arno is an experienced public health professional with a track record in the field of health equity practice change and organizational transformation centering equity to drive results. This includes promoting community collaboration to transform views and perspectives related to root causes of health disparities, the integration of health equity concepts into health care delivery systems and addressing racial equity through applied public health lens. Having launched the Office of Health Equity at DC Health, she is especially proud of the publication of the inaugural Health Equity Report, District of Columbia 2018, that diligently unpacked and demonstrated the social and structural determinants of health in the city, applying a data-driven and evidence-based analysis, including mapping to the 51-statistical neighborhood level, through a nine-key driver lens and framework. Dr. Arno held previous leadership roles in communicable disease prevention and public health preparedness at the City of Kansas City (Missouri) Health Department; the Center for Health Equity in the Louisville (Kentucky) Metro Department of Public Health and Wellness; and at the University of Louisville School of Public Health & Information Sciences.

Emily Putzer, MPH is a leader in population health improvement with nearly two decades of experience in non-profit and government service. Her areas of expertise include city-wide health planning; multi-sector strategic partnerships; program and training/curriculum design, implementation, and evaluation; data analysis and visualization; and policy and population health research.

10:15 – 11:15 am | NT01

From Eat, Sleep, Console to Community Recovery: Supporting Mothers & Infants Across the Continuum of Care

Yvonne Yui, MD

Judy Ashburn, LPC, CAC II

Karen Rantion

This panel will explore how hospitals, clinical teams, child welfare professionals, and community partners can work together to support infants and families through the implementation of the Eat, Sleep, Console (ESC) model. Panelists will share perspectives on strengthening communication and coordination across systems, supporting the safety and well-being of mothers and infants, and promoting safe discharge and successful transitions from the hospital to the community.

Yvonne Yui, MD is a board-certified neonatologist at Howard University Hospital in partnership with Children's National Hospital and serves as a clinical assistant professor of pediatrics at The George Washington

University and affiliate clinical assistant professor at Howard University College of Medicine. Her academic work focuses on parent-infant bonding and improving mental health outcomes in the NICU. She serves on multiple institutional and community committees dedicated to improving neonatal care with a focus on improving breastfeeding rates in Washington, DC.

Judy Ashburn, LPC, CAC II is a licensed professional counselor and certified addiction counselor based in Washington, DC, with more than 25 years of experience in residential treatment and substance use disorders recovery. As senior vice president of behavioral health integration and therapeutic housing development at Nuvaya, formerly Samaritan Inns, Judy has devoted her career to building comprehensive continuums of care for individuals experiencing homelessness and addiction. Her programs foster therapeutic environments and healing relationships that have guided countless individuals toward recovery. Judy is a recognized leader in the field, serving on the DC SUD Coalition leadership development committee and as a board member of the DC Partners in Care Network. Judy's clinical interests center on integrated treatment for mental health and SUD, with a strong emphasis on trauma-informed care. She is an EMDR therapist and master traumatologist, tailoring therapeutic approaches to meet the unique needs of each client. Her commitment to the art of healing has led her to Cameroon multiple times, where she provides EMDR and

addiction training to local therapists. Judy finds spiritual grounding at Camp Oak Hill, a historic camp that she and her husband operate in Nottingham, PA. Together, they raised their three children in the Anacostia neighborhood of Southeast Washington, DC, and are proud grandparents.

Karen Rantion is a compassionate human services professional with more than 20 years of experience supporting individuals and families affected by addiction and homelessness. With expertise in case management, individual and group counseling, crisis intervention, and recovery support, Karen brings an empathetic approach that encourages learning, collaboration, and lasting change. Currently serving as a Resource Development Specialist with the Child and Family Services Agency in Washington, DC, Karen coordinates court-related services for youth and connects families with community resources addressing substance use, mental health, housing, education, and employment needs. Karen holds a Master of Science in Rehabilitation Counseling and a Bachelor of Science in Psychology from Coppin State University, and an Associate of Applied Science in Addiction Counseling from Baltimore City Community College.

Gayle Olano Hurt, MPA, CPHQ, PMC
Ms. Gayle Olano Hurt is DCHA's vice president, patient safety and quality operations and the executive program director for the District of Columbia Perinatal Quality Collaborative (DC PQC) where engaging hospital and community

leaders, partners, association members, and teams to drive collaboration and improve outcomes inspires her every day. Among the collaborative efforts underway, she provides executive leadership for quality collaboratives, equity collaborative, behavioral health, substance use, information exchange activities, DC PQC and the DCHA data analytics platform. In addition, she serves on multiple District committees and workgroups providing advocacy and expertise to support member priorities aimed at improving quality of care and outcomes. These activities bring together coalitions of leaders and stakeholders to address quality improvement, health equity and patient safety in the District through coordinated action. Gayle also provides education on health care quality and patient safety related topics in a variety of settings. She has worked with interdisciplinary teams in more than 200 health care organizations across the country on improvement activities, during more than 25 years in health care quality and patient safety roles. She has served in several roles with professional association boards including as the president of Maryland Association of Healthcare Quality and in several team leadership positions with the National Association of Healthcare Quality.

10:15 – 11:15 am | Y112

Approaches for Health Care Leaders to Build Resilience and Performance for Staff

Anne E. Collier, MPP, JD, PCC

Amy J. Dilcher, JD, BSN, LLM

This session explores some of the challenges affecting staff well-being, resilience, and performance in today's health care environment. The speakers will talk about the early signs of stress, the pressures health care teams are facing, and practical, evidence-informed ways to help reduce their impact. The session will also look at different strategies for supporting resilience and performance within health care teams.

Anne E. Collier, MPP, JD, PCC, is the founder and CEO of Arudia, a Washington, DC-based leadership development and executive coaching firm. After an 11-year legal career, she has spent more than 20 years helping individuals, teams, and organizations build resilience, strengthen collaboration, and lead more effectively under pressure, with particular expertise in behavioral health and health care settings. She is certified in more than a dozen assessment tools, including the Resilience Builder Assessment featured in this program, and is a published author and sought-after keynote speaker. Anne has held leadership roles with the American Bar Association, the DC Bar, the Women's Bar Association of DC, and Women in Government Relations, among others.

Amy Dilcher JD, BSN, LLM is a health care transactions attorney with more than 25 years of experience advising hospitals, health systems, and health care organizations. She has served in senior leadership roles, including chief legal officer and general counsel, and brings deep

expertise in navigating complex regulatory and operational challenges, particularly in mergers and acquisitions, physician transactions, and post-closing integration. Drawing on her prior clinical experience as a medical oncology nurse, Amy offers a distinctive perspective that bridges legal strategy and patient-centered operations. She partners with health care leaders to deliver practical, risk-informed solutions that support growth, compliance, and operational effectiveness in an evolving health care landscape. Amy also co-chairs the Sheppard Mullin Women in Healthcare Leadership Collaborative, where she is actively engaged in advancing the development, visibility, and impact of women leaders across the health care sector.

11:30 am - 12:25 pm | Grossman Hall

Navigating the AI-Enabled Digital Frontier in Health Care

Dr. Chris DeRienzo, MD, MPP

This session summarizes national trends in AI adoption across hospitals and demonstrates strategies to communicate, prepare, and guide organizations through rapid technological change.

Dr. Chris DeRienzo, MD, MPP is a physician executive, pediatrician, and national voice for purposeful leadership in health care. As chief physician executive of the American Hospital Association and president of its Health Research & Educational Trust, he works to improve health care outcomes across the U.S. A board-certified neonatologist and former health system CMO, his expertise spans the

bedside to the boardroom and is grounded in clarity, commitment, and service. Chris is also an author, advisor, and frequent speaker on health care transformation. Above all, he's a husband, father, and runner striving to lead with purpose that lasts.

12:30 – 1:30 pm | Grossman Hall

Health Care & Innovation Awards

Remarks from CareFirst BlueCross Blue Shield

Dr. Djinge Lindsay, MD, MPH
Lead Medical Director

Djinge Lindsay, MD, MPH is a board-certified family physician and health care executive with more than 15 years of experience bridging the gaps between clinical care, health plan operations, and public health policy. Over her career, Dr. Lindsay has worked across Medicaid, commercial insurance, and government agencies to design programs that improve quality, make care more equitable and accessible and control healthcare costs.

Currently, Dr. Lindsay serves as lead medical director at CareFirst BlueCross BlueShield, one of the nation's largest not-for-profit health care organizations, where she guides medical and payment policy, utilization management, behavioral health strategies and cost of care initiatives to improve outcomes for members.

Her previous leadership roles include serving as chief medical officer for the Maryland Department of Health, where she oversaw Medicaid care transformation and alternative payment models, and chief medical officer/

deputy director at DC Health, where she led major public health and health equity initiatives.

A graduate of Howard University, Harvard T.H. Chan School of Public Health, and The George Washington University School of Medicine, Dr. Lindsay brings a practical, systems-level perspective on how payers, providers, and public health leaders can partner to drive meaningful population health improvement.

1:30 – 2:30 pm | Grossman Hall

Designing AI for Patient-Centered Care

Kristen Miller, DrPH, MSPH, MSI, CPPS

This session takes a look at how human factor approaches are being applied to AI in health care. The speaker will discuss common risks and challenges in AI implementation, along with approaches to designing and evaluating AI in real-world health care settings.

Kristen Miller, DrPH, MSPH, MSL, CPPS is senior scientific director at the MedStar Health National Center for Human Factors in Healthcare and co-director of the MedStar Health Center for Diagnostic Systems Safety. She also serves as associate professor of emergency medicine at Georgetown University School of Medicine and affiliate faculty at the Innovation Center for Biomedical Informatics. A nationally recognized human factors researcher, Dr. Miller focuses on improving diagnostic safety, decision-making, and care delivery through the lens of systems engineering and cognitive psychology. She is committed to making health care safer and easier to navigate whether patients are in the hospital or at home. Her research combines rigorous methods with real-world

relevance, spanning qualitative and quantitative evaluations, simulation, and usability studies. Dr. Miller's work is rooted in partnership with patients, families, caregivers, advocates, and clinical teams, ensuring that their voices shape solutions that advance safety, equity, and trust in health care. She teaches across Georgetown School of Medicine, School of Health, and informatics programs, and mentors the next generation of leaders in patient safety and health systems innovation.

1:30 – 2:30 pm | NT01

Patient Engagement and Leveraging Lived Experience to Improve Quality of Care: Designing AI for Patient-Centered Care

Lakisa Ballard, MSN, RN, C-EFM, RNC-OB

Dawn Sherman, PhD, PMP

Moderator: Yolette Gray, MPH

This session looks at the role of patient and family engagement in improving quality, safety, and equity in maternal health care. The panelists will share perspectives on incorporating patient experiences into quality improvement, building trust, navigating cultural differences, and developing meaningful partnerships with patients, families, and community organizations.

Elizabeth O'Donnell is a stillbirth prevention advocate and nonprofit founder honoring her daughter, Aaliyah. After Aaliyah's stillbirth, Elizabeth's paid family leave was revoked. This propelled her to advocate for, and succeed with, gaining stronger paid family leave laws in Washington, DC. Elizabeth is focused on stillbirth prevention legislation and on creating stronger bereavement support systems within hospitals.

She started her own nonprofit, Aaliyah in Action, to lead nationwide efforts on bereavement support and stillbirth prevention and is a Director at PUSH for Empowered Pregnancy. As a Patient Family Partner and faculty member with MoMMAs Voices, she trains providers and partners on integrating the patient voice into quality improvement initiatives.

Lakisa Ballard, MSN, RN, C-EFM, RNC-OB is a clinical nurse education specialist in high-risk obstetrics with more than 20 years of progressive nursing and leadership experience. Her career has spanned health care systems across Hawaii, California, Texas, the Carolinas and Washington, DC, shaping her passion for developing people, strengthening health care teams, and improving patient outcomes. With an earned doctorate in transformational leadership in nursing, Lakisa is deeply committed to empowering the next generation of health care professionals through education, mentorship, evidence-based practice, and innovative development. A passionate mentor, educator, and speaker, Lakisa believes in the impact of equipping health care professionals with knowledge, compassion, and an equitable lens that will help to transform and create the best patient outcomes to the communities we serve.

Dawn Sherman, PhD, PMP serves as the vice president of community impact and evaluation at Community of Hope, a federally qualified health center in Washington, DC. In this role, she oversees innovative community-driven programs such as the Bellevue Family Success Center and the Housing Our Newborns, Empowering You

(HONEY) Program. She also coordinates COHs internal evaluation efforts and external research partnerships. For more than 25 years, Dr. Sherman has worked with various K-16 education, non-profit, and government organizations across the metropolitan DC area to support vision-driven growth and organizational change. She is formally trained in mixed-methods research, program evaluation, and strategic planning; however, her roots are in community outreach and place-based support services for communities of color. Prior to joining COH, Dr. Sherman served as the program manager for quality improvement at DC Child & Family Services Agency, where her data and evaluation expertise were instrumental in assisting the agency in exiting 30+ years of court oversight. Dr. Sherman earned a bachelor's degree in African American Studies, a master's degree in minority and urban education, and a doctorate in organizational leadership and public policy studies from the University of Maryland College Park.

Yolette A. Gray, MPH, CHES is a dedicated public health professional with more than 15 years of experience across hospital systems and the nonprofit sector. Her work focuses on health policy, health care management, and the development of community-centered initiatives that drive measurable improvements in population health. She currently serves as senior director of maternal and child health initiatives at the District of Columbia Hospital Association, where she leads strategic planning, partnership development, and program implementation to improve maternal and infant health outcomes across the District. In this role, she directs the

DC Perinatal Quality Collaborative (DC PQC), a citywide initiative that brings together hospitals, health care providers, and public health leaders to advance collaborative quality improvement efforts in maternal and newborn care. Previously, Ms. Gray served as director of public policy and community engagement at DCHA and as director of patient and family liaison for the DC PQC, where she helped integrate patient voices into quality improvement initiatives and policy development. Her career has consistently focused on bridging policy and practice, managing complex health initiatives, and fostering cross-sector partnerships. Ms. Gray serves as co-chair of the March of Dimes DMV Maternal and Infant Health Equity Coalition and participates in several interagency committees and work groups advancing health equity. She holds a bachelor's in community health with a pre-medicine concentration from Virginia Commonwealth University and a master's in public health in policy, health management, health promotion, and health education from Benedictine University. Outside of her professional work, Ms. Gray is a devoted wife and mother of two daughters. She is an active member of Alpha Kappa Alpha Sorority and enjoys traveling, mentoring, and spending time with her family.

1:30 – 2:30 pm | Y112

Quality Improvement in Action

This session will highlight the DCHA poster winners and their quality improvement initiatives implemented within District hospitals to improve patient safety and quality.

When Seconds Count, Systems Matter: Standardizing Cardiac Emergency Response in the EP Lab

MedStar Washington Hospital Center

Stephani Krug, DPT

Kristin Flederbach, MSN, RN, CCRN

Improving Spontaneous Awakening and Breathing Trial Compliance in the Intensive Care Unit Ventilator Weaning Protocol

The George Washington University Hospital

Clara Alexandra Rasteiro, MS, RN, BSN

Joseph Verde

Implementing Visual Turn Clocks to Reduce Hospital-Acquired Pressure Injury Rates on a Spinal Cord Injury Unit

MedStar National Rehabilitation Hospital

Sara Gibbs, MSN

Jennifer Guzman, BSN, RN

Stephanie Krug, PT, DPT, CCS, CPHQ is a clinical quality and data registry manager with MedStar Washington Hospital Center, where she provides oversight of national cardiovascular registries and leads quality improvement and patient safety initiatives within the electrophysiology service line. Her work focuses on clinical data analysis, performance improvement, registry quality, mortality and morbidity review, and identification of opportunities to improve patient outcomes and care processes. She has led multidisciplinary initiatives addressing shared decision-making, clinical documentation, readmission

and complication surveillance, and emergency response processes, including the development and implementation of a standardized Code Yellow Cardiac response algorithm for the EP laboratory. Prior to transitioning to health care quality, Stephanie spent eight years as a senior cardiovascular physical therapist at MedStar Washington Hospital Center, caring for patients across cardiac surgery, electrophysiology, advanced heart failure, LVAD, heart transplant, and mechanical circulatory support. She also led the development of evidence-based standards of care for advanced heart failure and open-heart surgery and contributed to patient safety and performance improvement initiatives. Stephanie holds a doctorate of physical therapy from Ohio University and is a board-certified cardiovascular and pulmonary clinical specialist and certified professional in health care quality.

Clara Alexandra Rasteiro, MS, RN, BSN is the nurse manager of the ICE at The George Washington University Hospital, where she has co-led the unit with Alexis Steacy since October 2024 following her years as a bedside ICU nurse. A Lean Six Sigma Green Belt, she leads quality improvement work in ICU Liberation bundle implementation, ventilator weaning protocol compliance, and hospital-acquired condition prevention. Before nursing, Clara practiced for five years as a certified athletic trainer and taught athletic training at the undergraduate and master's levels. She holds a master's degree in health science administration and a bachelor's in athletic training from Towson University.

Sara Gibbs, MSN, RN, ACCNS-AG, CRRN is the director of nursing practice innovation at MedStar National Rehabilitation Hospital, where she specializes in acute inpatient rehabilitation across diverse patient populations, including spinal cord injury, traumatic brain injury, stroke, cardiac, orthopedic, and pediatric populations. Sara began her nursing career at the bedside, practicing for 10 years before earning her master's of science in nursing as a clinical nurse specialist in 2020. In 2025, she transitioned into nursing practice innovation, focusing on advancing evidence-based practice, nursing excellence, quality and patient safety, and regulatory compliance. She collaborates across disciplines to identify opportunities for improvement, foster clinical inquiry, and empower nursing teams to implement innovative practices that enhance care and outcomes for patients in the inpatient rehabilitation setting.

Jennifer Guzman, BSN, RN has been a registered nurse since 2015, working primarily with spinal cord injury (SCI) and orthopedic patients. Throughout her nursing career, she has developed a strong interest in wound care, particularly within the SCI population. She is passionate about improving patient outcomes and empowering health care team members through education and clinical expertise.

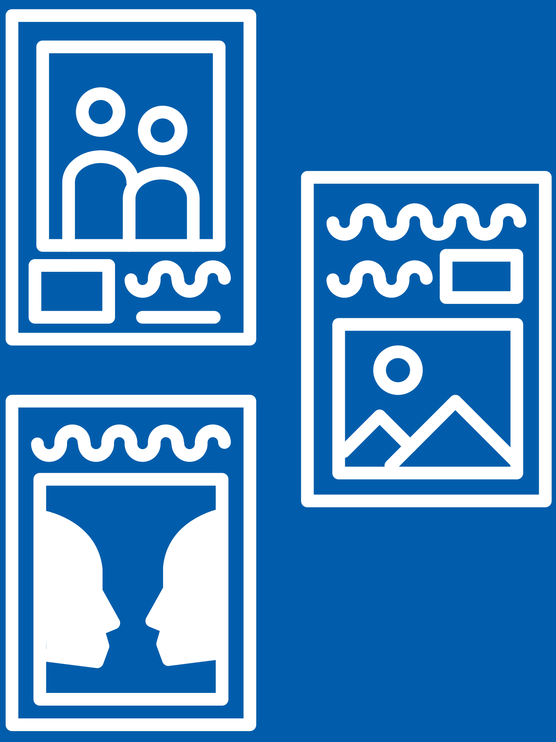
2:40 – 3:45 pm | Grossman Hall

RISE: Resilience in Stressful Events Program

Dr. Albert Wu, MD

This session introduces the RISE peer support program and explores how peer support can help health workers navigate challenges and maintain their well-being. Attendees will learn when and why health workers may need support, how RISE provides peer-based support, and how the program can complement existing well-being services and resources.

Dr. Albert Wu, MD is the Fred and Juliet Soper Professor of Health Policy and Management and Medicine at Johns Hopkins University. He directs the Center for Health Services and Outcomes Research, Strategic Collaborations for the Armstrong Institute for Patient Safety and Quality, and the online Master of Applied Science in Patient Safety and Healthcare Quality degree program. An expert in patient safety and outcomes research, Wu served as senior adviser for patient safety to the World Health Organization in Geneva. He is editor-in-chief of the Journal of Patient Safety and Risk Management and has authored more than 500 peer-reviewed publications. Wu coined the term “second victim” and is co-founder and co-director of the RISE (Resilience in Stressful Events) peer support program for health care workers. He earned bachelor’s and medical degrees from Cornell University, completed internal medicine residencies at Mount Sinai Hospital and UC San Diego, and earned a master’s in public health from the University of California, Berkeley. He maintains clinical practice in general internal medicine.



Featured Posters

Visit the Foyer for our featured posters to learn about quality improvement initiatives within District hospitals. Educational poster displays bring rich content providing practitioners and leaders in the field with a venue in which to share their expertise, lessons learned and proven approaches to tackling health care's toughest issues in one-on-one conversations with their peers.

Times:

10:10 – 10:15 am
11:15 – 11:30 am
12:25 – 12:30 pm
2:30 – 2:40 pm

From Friction to Frontline Reliability: An RN-PCT Reliability Huddle Model to Reduce Falls and Strengthen Team-Based Safety

Alice Tabe-Ebob, BSN, BA, RN, CMSRN, CPPS
MedStar Washington Hospital Center

Increasing Discharge Hospitality Center Utilization to Improve Patient Flowy

Sabina S. Conner, MBA
Marcel Alfred, BSN, RN, CMSRN
MedStar Washington Hospital Center

Enhancing Fall Prevention Through Real-Time Hill-Rom Status Board Surveillance

Gwendoline W. Bungansa, RN
Jessica Fayad, MBA, BSHM, BSN, RN
The George Washington University Hospital

Sustaining Sepsis Response Improvements: Continuing to Overcome Mindset Barriers

Sara Gibbs, MSN
Mary Dawn Mojica, CIC
MedStar National Rehabilitation Hospital

From Bedside Signal to Safety Action: A Frontline Patient Safety Council Model to Improve Reliability Across Harm Domains

Alice Tabe-Ebob, BSN, BA, RN, CMSRN, CPPS
Annette Dourney, RD, CNSC
MedStar Washington Hospital Center

From Reporting to Resolution: Implementing a Patient Safety Triage Team

Nicholas Schoonover, MHA
Crystal Morales, MSN, BSN, RN
MedStar Washington Hospital Center

Code Sepsis: Time is Tissue

Vittoria Dussias, PA-C
Robin Nebbia, ANP-C
MedStar Georgetown University Hospital

Early Recognition, Multidisciplinary Intervention & Reduced Mortality: The Impact of a Rapid Response Team

Margo King, DNP, AG-ACNP

MedStar Georgetown University Hospital

NICU Welcoming Committee: Increasing Efficiency and Communication During NICU Admissions Through the Use of a Standardized Admission Tool and Real-Time Documentation

Marisabel M. Carrasco, RN

Dania L. Samayoa Martinez, RN

MedStar Washington Hospital Center

Implementing a Targeted Quality Improvement Initiative to Reduce Carbapenem-Resistant Enterobacteriaceae Transmission in a Long-Term Acute Care Hospital Unit

Naglaa Elsayed

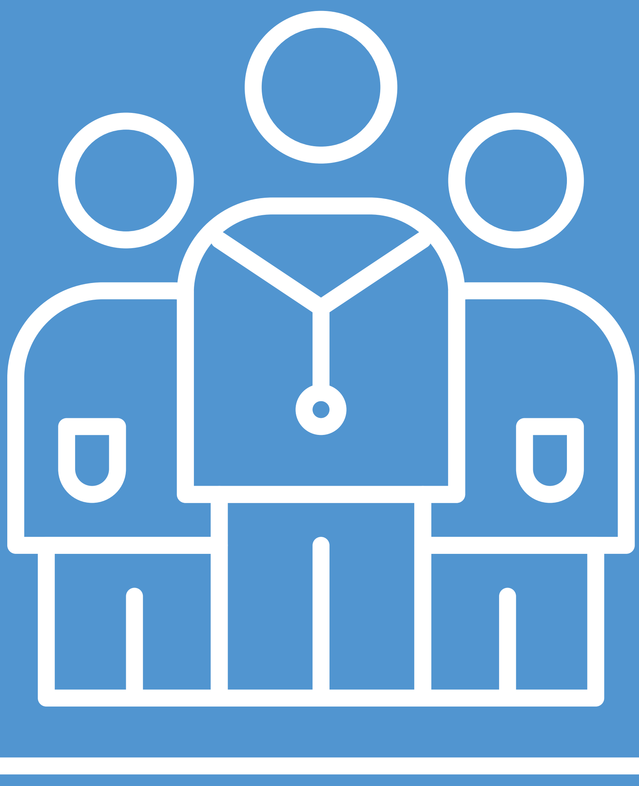
BridgePoint Hospital Capitol Hill

Emergency Room Flow with a Waiting Room Nurse

Jubinca N. Martinez, RN

MedStar Washington Hospital Center





Quality Collaborative

Learn more about the Quality Collaborative



Quality Collaborative Members

BridgePoint Hospital Capitol Hill & National Harborside

Sherry Paige
Stephanie Rudert
Akshara Gollapudi
Andrew Riley

Children's National

Dr. Jacqueline Saito
Katherine Moore
Jacquie Forbes

Howard University Hospital

Leslie Rodney
Linda Miller
Kelly Henry

MedStar Georgetown University Hospital

Dr. Sharon O'Brien
Phyllis Morris-Griffith
Hanan Foley
Sarah Thorton
Courtney Parkin

MedStar National Rehabilitation Hospital

Nancy DiBenedetto

Laura Long

Maria Stidham

MedStar Washington Hospital Center

Dr. Mangla Gulati

Rosalynn Asamoah

Crystal Morales

Sara Groff

Psychiatric Institute of Washington

Dody McClain

Saint Elizabeths Hospital

Gillian Laurence

Abiodun Sofela

Sibley Memorial Hospital

Dr. Steve Jones

The George Washington University Hospital

Bridget Sweeney

Washington DC VA Medical Center

Angela Hollandsworth





Member Hospitals

BRIDGEPOINT+
HEALTHCARE

Children's National



THE GEORGE WASHINGTON
UNIVERSITY HOSPITAL

HUH
HOWARD
UNIVERSITY
HOSPITAL

MedStar Georgetown
University Hospital

MedStar National
Rehabilitation Network

MedStar Washington
Hospital Center

PIW
Psychiatric Institute
of Washington

Saint Elizabeths
SHINING THE LIGHT SINCE 1855

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CEDAR HILL
REGIONAL MEDICAL CENTER
GW HEALTH | WASHINGTON, DC

VA

U.S. Department of Veterans Affairs
Veterans Health Administration
Washington DC VA Medical Center

DCHA

District of Columbia
Hospital Association



DCHA is a unifying force advancing hospitals and health systems in the District of Columbia by promoting policies and initiatives that strengthen our system of care, preserve access, eliminate disparities, and promote better health outcomes for patients and communities.

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