## **ONLINE PATIENT RECORD CORRECTION**

HIDI offers an online correction tool. This tool is useful if your hospital does not resubmit data to HIDI once the initial submission has been sent. Otherwise, corrections made through the online tool will be overwritten by erroneous data within your billing system. We encourage submitters to do corrections within their own system and then delete their batches and resubmit updated files to HIDI.

## STATUS PAGE

On the Status page, click the "Correct" link under the **Q2 18** heading

| HIDIN   | et i      | Jpload      | Sta      | itus     | Report  | S   | Data Submissio | ons Docum     | entation |
|---------|-----------|-------------|----------|----------|---------|-----|----------------|---------------|----------|
| WV99999 | 9 - WV Te | est Hosp    | ital, WV | City, ₩V |         |     |                |               |          |
|         | Month     | ily IP Reco | ords     | Monthly  | OP Reco | rds | IP Error Rate  | OP Error Rate |          |
| Q118    | 0         | 0           | 0        | 0        | 0       | 0   | 100            | 0             | Correct  |
| Q218    | 139       | 156         | 149      | 0        | 0       | 0   | 100            | 0             | Correct  |
| Q318    | 0         | 0           | 0        | 0        | 0       | 0   | 0              | 0             | Correct  |
| Q418    | 0         | 0           | 0        | 0        | 0       | 0   | 0              | 0             | Correct  |
| Q119    | 0         | 0           | 0        | 0        | 0       | 0   | 0              | 0             | Correct  |
| Q219    | 0         | 0           | 0        | 0        | 0       | 0   | 0              | 0             | Correct  |
| Q319    | 0         | 0           | 0        | 0        | 0       | 0   | 0              | 0             | Correct  |
| Q419    | 0         | 0           | 0        | 0        | 0       | 0   | 0              | 0             | Correct  |
|         |           |             |          |          |         |     |                |               |          |

When the link is clicked, the error list displays. Click the drop-down list to select either Inpatient or Outpatient errors.

## ERROR CORRECTION LIST

Click the Patient Acct. No. to access the "Error Corrections" screen.

|                     |                 | Select Patient Type Inpatient <pre>&lt;&lt; &lt; 1 2 3</pre> | ✓ 4 5 > >>       |                                     |
|---------------------|-----------------|--|------------------|-------------------------------------|
| Patient Acct. No. 🗢 | Med. Rec. No. 🗢 | Admit Date 🖨   | Discharge Date 🗢 | Error Number 🗢                      |
| ACCT0000002         | MR000002        | 5/23/2018  | 6/6/2018         | 1301-Principal DX POA is missing    |
| ACCT0000003         | MR000003        | 6/2/2018   | 6/4/2018         | 4101-Bill type is missing           |
| ACCT0000004         | MR0000004       | 6/27/2018  | 6/29/2018        | 403-Payer 2 is invalid              |
| ACCT0000005         | MR0000005       | 5/3/2018   | 5/5/2018         | 402-Primary payer is missing        |
| ACCT0000006         | MR0000007       | 6/2/2018   | 6/9/2018         | 1304-Other DX 1 POA is missing      |
| ACCT0000008         | MR000008        | 5/22/2018  | 5/27/2018        | 1002-Patient disposition is missing |
| ACCT0000009         | MR000009        | 3/29/1970  | 5/31/2018        | 3301-Patient SSN is missing         |
| ACCT0000010         | MR0000010       | 5/22/2018  | 5/24/2018        | 1002-Patient disposition is missing |

## ERROR CORRECTIONS SCREEN

The corrections screen displays a list of every modifiable field within the patient discharge record. The middle left of the screen displays any Informational, Warning, or Fatal errors that go with this record. To see expanded record details, click on any of the lower-left sections (Demographics, Diagnosis, Procedures, Revenue, Other Codes, Physicians and Payer). Most of the errors within the record will be highlighted as shown in the example below.

|   | Patient  | Name   |  | Bill  | Туре  | Medicare No.   |  |  |
|---|--|--|--|---|---|--|--|--|
| ACCT0000002   | TAYL   | OR 2 SMITH                                       | 12   |   |   | 519999   |  |  |
| Medical Record Number   | Statem   | ent from Da                                      | te   | Stat  | tement thru (Discharge) Dat   | e NPI  | NPI  |  |
| MR0000002   | 5/23/  | 2018   |  | 6/  | 6/2018  | 1234567893   |  |  |
| Save Record   | Delete Record  | Back   | k to Index                                   |   |   |  |  |  |
| Errors:   |  |  |  |   |   |  |  |  |
| 1301-Principal DX POA is  | missing  |  |  |   |   |  |  |  |
| 1304-Other DX 1 POA is n  | nissing  |  |  |   |   |  |  |  |
| 1601-Operating physician,   | but no principal PX  |  |  |   |   |  |  |  |
| 2703-Operating physician  | reported, no principal PX  |  |  |   |   |  |  |  |
| 3303-Default patient SSN  |  |  |  |   |   |  |  |  |
| 4101-Bill type is missing   |  |  |  |   |   |  |  |  |
| 6002-Medicare number is   | invalid  |  |  |   |   |  |  |  |
| 6303-Eacility NPI is not on   |  |  |  |   |   |  |  |  |
| sees a denity in the flot off   | file   |  |  |   |   |  |  |  |
| Demographics  | Demographic  | cs   |  |   |   |  |  |  |
| Demographics<br>Diagnosis   | Demographic<br>Last Name   | cs   | Suffix                                       | F   | irst Name   | Middle Name  |  |  |
| Demographics<br>Diagnosis   | Demographie<br>Last Name<br>SMITH 2  | cs   | Suffix                                       | F   | i <b>rst Name</b><br>TAYLOR 2   | Middle Name  |  |  |
| Demographics<br>Diagnosis<br>Procedures   | file<br>Demographie<br>Last Name<br>SMITH 2<br>Address   | cs   | Suffix                                       | F   | irst Name<br>TAYLOR 2<br>State  | Middle Name  | Country                                      |  |
| Demographics<br>Diagnosis<br>Procedures<br>Revenue  | file<br>Demographic<br>Last Name<br>SMITH 2<br>Address<br>TEST ADDR 2  | cs   | Suffix<br>City<br>TEST                       | Fi  | TAYLOR 2<br>State   | Middle Name<br>Zip<br>25130  | Country                                      |  |
| Demographics<br>Diagnosis<br>Procedures<br>Revenue<br>Other Codes                         | file Demographie Last Name SMITH 2 Address TEST ADDR 2 Birth Date  | CS   | Suffix<br>City<br>TEST                       | CITY 2<br>SSN   | irst Name<br>TAYLOR 2<br>State<br>WV<br>Admit Date                                    | Middle Name<br>Zip<br>25130<br>Admit Hour  | Country<br>Discharge Hour                    |  |
| Demographics<br>Diagnosis<br>Procedures<br>Revenue<br>Other Codes                         | file<br>Demographic<br>Last Name<br>SMITH 2<br>Address<br>TEST ADDR 2<br>Birth Date<br>5/10/2018               | CS<br>Sex<br>Unkno                               | Suffix<br>City<br>TEST                       | F<br>CITY 2<br>SSN<br>9999999999                            | irst Name<br>TAYLOR 2<br>State<br>WV<br>Admit Date<br>5/23/2018                       | Middle Name<br>Zip<br>25130<br>Admit Hour<br>00 - 12:00am V                            | Country<br>Discharge Hour<br>09 - 9:00am- V  |  |
| Demographics<br>Diagnosis<br>Procedures<br>Revenue<br>Other Codes<br>Physicians           | file<br>Demographic<br>Last Name<br>SMITH 2<br>Address<br>TEST ADDR 2<br>Birth Date<br>5/10/2018<br>Admit Type | CS<br>Sex<br>Unkno<br>Admit S                    | Suffix<br>City<br>TEST                       | Fi<br>CITY 2<br>SSN<br>9999999999<br>Discharge Sta          | irst Name<br>TAYLOR 2<br>State<br>WV<br>Admit Date<br>5/23/2018<br>atus Acc. State    | Middle Name<br>Zip<br>25130<br>Admit Hour<br>00 - 12:00am V<br>Admit Diagnosis         | Country<br>Discharge Hour<br>09 - 9:00am-' V |  |
| Demographics<br>Diagnosis<br>Procedures<br>Revenue<br>Other Codes<br>Physicians<br>Payers | file Demographie Last Name SMITH 2 Address TEST ADDR 2 Birth Date 5/10/2018 Admit Type 3 - Elective ✓          | Sex<br>Unkno<br>Admit So<br>9 - Info             | Suffix<br>City<br>TEST<br>wm V<br>ource      | CITY 2<br>SSN<br>999999999<br>Discharge Sta<br>02 - Dischar | irst Name<br>TAYLOR 2<br>State<br>WV<br>Admit Date<br>5/23/2018<br>atus<br>Acc. State | Middle Name<br>Zip<br>25130<br>Admit Hour<br>00 - 12:00am V<br>Admit Diagnosis<br>P961 | Country<br>Discharge Hour<br>09 - 9:00am- V  |  |
| Demographics<br>Diagnosis<br>Procedures<br>Revenue<br>Other Codes<br>Physicians<br>Payers | file Demographie Last Name SMITH 2 Address TEST ADDR 2 Birth Date 5/10/2018 Admit Type 3 - Elective ✓ Race     | Sex<br>Unkno<br>Admit S<br>9 - Info<br>Ethnicity | Suffix<br>City<br>TEST<br>ource<br>ormatic ~ | CITY 2<br>SSN<br>999999999<br>Discharge Sta<br>02 - Dischar | irst Name<br>TAYLOR 2<br>State<br>WV<br>Admit Date<br>5/23/2018<br>Atus<br>Acc. State | Middle Name<br>Zip<br>25130<br>Admit Hour<br>00 - 12:00am V<br>Admit Diagnosis<br>P961 | Country<br>Discharge Hour<br>09 - 9:00am- V  |  |

Scrolling down through the record, the field in error will display highlighted in red and yellow, and the informational field will be highlighted in blue. Move the cursor over the error field and the message related to that field will display.

Make the appropriate corrections to the record and click the blue/grey "Save Record" button on the left-hand side. Click "Back to Index" to return to the Error Correction List page. Clicking "Delete Record" will remove the entire patient record from HIDI's database.

The update process will run every weeknight by HIDI. Login the following morning after corrections are keyed to view an updated Edit Detail report. This process can be repeated as often as necessary to correct errors. It is recommended that ALL errors be corrected in the source system and resubmitted. Remember, if data is resubmitted from the facility billing system and corrections were not made within, the online corrections will be overwritten with the original erroneous data.